

Jane Smith

(301) 768-4593

test@testcustomer.com

NON-BINDING QUOTE

DOT: 24234242

MC: 422525

State LICENCE: 324534

RATE TYPE Price Range	SERVICE TYPE Moving	SERVICE DATE Mar 20, 2026	VOLUME 1 059 Cu ft
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Origin

Rockville, MD 20852

Apartment 2 Bedroom Private parking

20-75 ft No steps

Destination

Rockville, MD 20852

Town House Private parking A few feet

No steps

1
Trucks

3
Movers

\$205
Hourly Rate

01:00h
Travel Time

03:00h
Min Work

\$0.00
Price per Lbs:

- What's Included**
- ✓ Disassembly & reassembly of standard furniture
 - ✓ All furniture blanket wrapped
 - ✓ Loading, unloading & furniture placement
 - ✓ All taxes, tolls, fuel and mileage
 - ✓ Basic valuation (60¢/lb per article)
 - ✓ Itemized inventory on move day
 - ✓ Final price falls within quoted range based on actual time

Cost Summary

Quote	\$922.50 - \$1 178.75
Travel Time	\$205.00
Fuel Surcharge	\$0.00
Storage	\$0.00
Valuation	\$0.00
Packing	\$400.00
Additional Services	\$0.00
Grand Total	\$1 527.50 - \$1 783.75
Deposit	\$0.00
Discount	\$0.00
Balance Due	\$1 527.50 - \$1 783.75

Packing Materials

DESCRIPTION	QTY	UNIT PRICE	TOTAL
Box Small		\$6.00	\$0.00
Medium Box		\$8.00	\$0.00
Large Box		\$10.00	\$0.00
Extra Large Box		\$12.00	\$0.00
Box Dishpack	1	\$17.00	\$17.00
Box Wardrobe 12cuft		\$25.00	\$0.00
Box Tv Small		\$15.00	\$0.00
Box TV Medium		\$17.00	\$0.00
Box TV Large	2	\$20.00	\$40.00
Box Mirror Picture Small		\$15.00	\$0.00
Box Mirror Picture Large	11	\$25.00	\$275.00
Box File Small		\$6.00	\$0.00
Box File Large		\$9.00	\$0.00
Box Book		\$6.00	\$0.00
Shrink Wrap	2	\$9.00	\$18.00
Packing Paper per Lbs		\$10.00	\$0.00
Mattress Cover Small		\$9.00	\$0.00
Mattress Cover Medium	2	\$15.00	\$30.00
Mattress Cover Large	1	\$20.00	\$20.00
Blankets		\$30.00	\$0.00
Paper Blankets		\$20.00	\$0.00
Tape per Roll (55 Yard)		\$5.00	\$0.00
Grand Total:			\$400.00

Additional Services

DESCRIPTION	QTY	UNIT PRICE	TOTAL
Bulky			\$0.00
Crane (Min. Charge)			\$0.00
Hoisting			\$0.00
Kit Furnitre Assembly			\$0.00
Disposal			\$0.00
Unpacking			\$0.00
Crating			\$0.00
First Day of Storage			\$0.00
Warehouse Labor			\$0.00
Grand Total:			\$0.00

Special Handling

 (CP) PACKED BY MOVERS

Sofa Sectional 3 Piece	1	Living Room
Sofa 4 Seater	1	Family Room
Bed King	1	Master Bedroom
Entertainment Center Medium	1	Family Room
Curio Cabinet Small	1	Kitchen
TV Flatscreen Over 75	1	Family Room
TV Flatscreen Over 75	1	Living Room
Coffee Table With Glass	1	Living Room
TV Stand With Glass Top	1	Living Room
Lamp Floor	1	Living Room
Hutch Top	1	Dining Room
Wall Mirror Over 4	1	Living Room
Wall Mirror Over 4	1	Master Bedroom

 BULKY

Sofa Sectional 3 Piece	1	Living Room
Sofa 4 Seater	1	Family Room

 DISASSEMBLY

Dining Table Large	1	Dining Room
Table High Top	1	Kitchen
Bed King	1	Master Bedroom
Shelving Unit Plastic	1	Garage
Lamp Floor	1	Living Room

 ASSEMBLY

Dining Table Large	1	Dining Room
Table High Top	1	Kitchen

 (PBO) PACKED BY CUSTOMER

Table Lamp	2	Family Room
Table Lamp	2	Living Room
Table Lamp	2	Master Bedroom
Box Dishpack	7	Boxes
Box Large 4,5 cuft	13	Boxes
Box Small 1,5 cuft	13	Boxes
Box Medium 3 cuft	29	Boxes
Box Wardrobe 12cuft	4	Boxes

 BLANKET WRAPPED

Sofa Sectional 3 Piece	1	Living Room
Dining Table Large	1	Dining Room
Table High Top	1	Kitchen
Sofa 4 Seater	1	Family Room
Chair Wingback Traditional	1	Living Room
Chair Glider	1	Master Bedroom
Bed King	1	Master Bedroom
Bookcase With Doors	1	Living Room
Entertainment Center Medium	1	Family Room
Curio Cabinet Small	1	Kitchen
Bookcase Medium	1	Family Room
Chair Standard	6	Dining Room
TV Flatscreen Over 75	1	Family Room
TV Flatscreen Over 75	1	Living Room
Coffee Table With Glass	1	Living Room
TV Stand With Glass Top	1	Living Room
Dresser Double	1	Master Bedroom

Bed King	1	Master Bedroom
Bookcase With Doors	1	Living Room
Shelving Unit Plastic	1	Garage
TV Stand With Glass Top	1	Living Room
Lamp Floor	1	Living Room
Wall Mirror Over 4	1	Living Room

 PRESSBOARD

Bookcase With Doors	1	Living Room
Bookcase Medium	1	Family Room
Cubby Shelf Medium	1	Living Room

Ottoman Medium	1	Living Room
Table Child	1	Living Room
Hutch Top	1	Dining Room
Hutch Bottom	1	Dining Room
Cubby Shelf Medium	1	Living Room
Wall Mirror Over 4	1	Living Room
Wall Mirror Over 4	1	Master Bedroom
Bar Stool High	4	Kitchen
Bar Stool High	2	Living Room

 FRAGILE

Curio Cabinet Small	1	Kitchen
TV Flatscreen Over 75	1	Family Room
TV Flatscreen Over 75	1	Living Room
Coffee Table With Glass	1	Living Room
TV Stand With Glass Top	1	Living Room
Lamp Floor	1	Living Room
Wall Mirror Over 4	1	Living Room
Wall Mirror Over 4	1	Master Bedroom

Inventory

Descriptive Symbols

- (CP) Packed by movers
- (PBO) Packed by customer
- Crating
- Blanket wrapped
- Paper blanket wrapped
- Sold blankets
- Pack and leave behind
- Swap Blanket for Shrink Wrap
- Unpacking
- Inspect and repack
- Bulky
- Disassembly
- Assembly
- Pressboard
- Fragile
- Mayor appliance
- Extraordinary value
- Kit furniture assembly
- Excluded
- May not ship
- Item in closet
- Hoisting origin
- Crane origin
- Moving within premises
- Help with loading
- Disposal
- Help with unloading
- Crane destination
- Main drop off
- Drop off 2
- Hoisting destination
- Post Storage Main Drop off
- Post Storage Drop off 2
- Post Storage Drop off 3
- Drop off 3

Main Address

LIVING ROOM	QTY	LBS	CFT	TAGS	NOTE
Sofa Sectional 3 Piece	1	420	60		
Chair Wingback Traditional	1	60	15		
Bookcase With Doors	1	200	30		
TV Flatscreen Over 75	1	140	20		
Coffee Table With Glass	1	50	10		
Plant Stand	1	10	3		
TV Stand With Glass Top	1	55	10		
Lamp Floor	1	15	5		
Rug Large	1	105	15		
Toy Medium	1	20	5		
Table Lamp	2	30	8		
Ottoman Medium	1	35	10		
Table Child	1	20	5		
Cubby Shelf Medium	1	105	15		
Shoe Rack	1	21	3		
Wall Mirror Over 4	1	35	5		
Bar Stool High	2	70	20		
Chair Child	1	10	4		
Total:	20	1401 lbs	243 cu ft		

FAMILY ROOM	QTY	LBS	CFT	TAGS	NOTE
Sofa 4 Seater	1	315	45	  	
Entertainment Center Medium	1	140	25	 	
Vacuum Cleaner	1	20	4		
Plastic Organizer Large	1	35	5		
Bookcase Medium	1	110	20	 	
Plant Artificial Small	1	20	7		
TV Flatscreen Over 75	1	140	20	  	
Rug Large	1	105	15		
Table Lamp	2	30	8		
Total:	10	915 lbs	149 cu ft		

KITCHEN	QTY	LBS	CFT	TAGS	NOTE
Table High Top	1	85	15	  	
Curio Cabinet Small	1	50	10	  	
Brooms Mops	1	21	3		
Trash Can	1	15	4		
Bar Stool High	4	140	40		
Total:	8	311 lbs	72 cu ft		

Grand Total: 130 6366 lbs 1059 cu ft

Item Photos

Main Address



LIVING ROOM
TV Flatscreen Over 75



LIVING ROOM
Lamp Floor



LIVING ROOM
Wall Mirror Over 4

Terms And Conditions

1. RESCHEDULE / CANCELLATION OF SERVICE

Estimates may be canceled and deposits are fully refundable if the customer cancels the estimate/order prior to the start of moving services. An estimate/order may not be canceled and deposits are not refundable after the mover has begun the physical moving services, including but not limited to: packing, loading, storage, transportation to and from the pick-up or delivery address, etc. Moving services may not begin until the contract for service (Bill of Lading) is signed by the customer authorizing the mover to begin services.

2. PACKING YOUR GOODS

All customers are responsible for packing all boxes and fragile items (glass, mirror, marble, and electronics) unless noted differently on this Estimate Cost For Service. For health and sanitary reasons, all mattresses, box springs, and futon pads must be properly protected in a mattress box or plastic cover. Personal effects in plastic bags are not allowed in the truck. Packing supplies are not included in the transportation cost unless noted differently on this Estimate Cost For Service and will be charged if required.

Elaborate furniture items that need to be disassembled and/or reassembled may require third-party professional servicing or additional labor and should be disclosed to your estimator in advance of the move to be included on the estimate. Reconnecting of appliances is not included in the estimate. Reassembly of any item is subject to the availability of tools and/or parts being available at delivery. Packing, materials, and unpacking services are available at an additional charge and are only included in this estimate if the service is listed on the services section of the estimate.

3. ABBREVIATIONS AND DEFINITIONS

Carrier: The moving company providing services.

Shipper: The consumer hiring the moving company.

CP: Carrier Packed - Items packed by the moving company.

PBO: Packed By Owner - Items packed by the customer.

PO: Pads Only - Fragile items to be wrapped with pads only per customer request.

Price Range Estimate: A non-binding estimate providing a projected cost range based on estimated time and services. Final charges are based on actual services rendered.

4. CERTIFICATE OF INSURANCE

Some buildings require a certificate of insurance from the mover. Please check with your building management at both current and new locations regarding their requirements. Please notify your Relocation Specialist and we will be glad to assist you. Note: A fee may apply depending on building requirements (e.g., if the property charges a fee for use of loading dock, or there is a parking meter in front of the building).

5. PARKING RESTRICTIONS

Customers must confirm parking restrictions with the building management or local police department at both current and new locations in order for the carrier to avoid parking violations. If the truck physically cannot park close enough, or for reasons of parking restrictions, Long Carry or Shuttle Truck Service charges will apply and be added to the original agreement.

6. FURNITURE TRANSPORTATION

The Company requires that all drawers must be emptied prior to the day of the move. Furniture with full drawers will not be transported due to high risk of damage to the actual furniture, premises walls, and floors.

7. UTILITIES / APPLIANCES

Make sure that all of your utilities and appliances are turned off from electric, gas, and water connections prior to the day of your move. The Company does not reassemble any utilities or appliances at either current or new locations on the day of your move-out or move-in.

8. LIABILITY AND VALUATION

The Company provides two valuation options: **Limited Liability** and **Full Replacement Value Protection (FVP)**. Both plans cover furniture and boxes packed/unpacked by the Company. We suggest you purchase third-party insurance to protect your property. Please read carefully before making your selection.

Subject to the minimum valuation of \$0.60 per pound per article and in compliance with and subject to the provisions of 49 CFR Section 375.701(a), the Company cannot control whether proper packing methods are used by shipper. Therefore, on boxes packed by the owner as well as pressed wood (particle board) furniture, fragile or brittle items such as glass, china, ornaments, etc., liability is limited to \$0.60 per pound per article.

The Company has the right to inspect and repair any alleged damage. Customer/shipper waives all claims and the Company is not liable or negligent for any damage to the interior or exterior of any residence including, but not limited to: walls, floors, ceilings, stairs, banisters, carpets, plumbing, doorways, driveways, walkways, landscaping, etc.

In addition, you may not give to us to carry, and we accept no liability whatsoever for: firearms, jewelry, cash, bank notes, any financial instruments, hazardous materials, or liquids.

9. SHIPMENT VALUATION AND COVERAGE

Basic Liability: \$0.60 per pound per article at no charge. If any article is lost, destroyed, or damaged while in the Company's custody, liability is limited to the actual weight of the lost, destroyed, or damaged article multiplied by \$0.60 per pound per article. This is the basic liability level and is provided at no charge. It is considerably less than the average value of household goods.

Full Value Protection: Coverage is available for additional cost at customer's request. Full Value Protection cannot be purchased after the move has begun. See quote for Full Value Protection Amount of Liability.

10. PICK UP AND DELIVERY SCHEDULE

Pickup and delivery dates are not guaranteed unless the optional Premium Guaranteed Service (P.G.S.) is purchased. Standard Service (S.S.) period is up to a maximum of thirty (30) business weekdays, not including storage time, beginning on the first date indicated as available for delivery (not the date of pickup).

The date indicated as "1st available for delivery" is the first date of the delivery window and not the promised delivery date. Estimated delivery period is up to thirty (30) business days from the date indicated as first available for delivery.

All estimated times of arrival are subject to change depending on industry factors such as traffic, weather conditions, unforeseen mechanical problems, or unexpected services to be rendered with orders scheduled before yours. Note: The Company will not discount any account due to any delays listed above. We will keep the customer informed verbally on the move date with a new/revised ETA (Estimated Time of Arrival) depending on our schedule.

11. NON-BINDING PRICE RANGE ESTIMATE

IMPORTANT: THIS IS A NON-BINDING PRICE RANGE ESTIMATE

This estimate provides a projected price range based on the information provided by the customer. The price range is an approximation only and does not guarantee that the final cost will fall within the stated range. Final charges will be determined by the actual time required and services rendered on the day of the move.

Factors that may cause the final cost to differ from the estimated range include, but are not limited to: additional items not included in the original inventory, access difficulties at pickup or delivery locations, weather delays, traffic conditions, elevator wait times, long carry distances, stairs, and additional services requested on the day of the move.

The customer acknowledges and agrees that the final invoice amount may be higher or lower than the estimated price range, and the customer is responsible for payment of the actual charges incurred.

12. FINAL CHARGES AND PAYMENT

Final charges will be calculated based on the actual hourly rate multiplied by total time worked, plus any applicable travel time, materials used, and additional services performed. Time is calculated from when the crew arrives at the origin location until all services are completed at the final destination.

The full balance is due upon completion of services. Payment must be made before the crew departs the final destination. If payment is not received upon completion, the Company reserves the right to place goods in storage at the customer's expense until full payment is received.

13. AGENTS AND SUBCONTRACTORS

The Company may use agents/independent sub-contractors on all orders. Additionally, unless you purchased an "exclusive use of the vehicle" option, there is no guarantee that your items will not be temporarily stored or offloaded and reloaded onto a different vehicle than that which performed pickup, and consolidated with other shipments.

14. CHOICE OF LAW, VENUE, AND JURISDICTION

If a lawsuit becomes necessary to resolve any dispute between the Company and shipper, said suit shall and must only be brought in the circuit or county court in and for the jurisdiction where the Company's principal place of business is located. Suits involving disputes over interstate shipments must be limited to the governing federal law. Both parties agree to submit themselves to the jurisdiction of said courts and agree that given the relationship to the state, such exercise is reasonable and lawful.

15. CLAIMS FILING PROCEDURE

As per Company Terms and Conditions, in the unlikely event a customer realizes that some of their goods are damaged or missing, or if they feel that they have been overcharged or charged for services that they didn't receive prior to, during, or after services were completed, all customers fully understand that they MUST initially give the service provider (Moving Company) the FIRST RIGHT to fully investigate and respond in writing with a resolution to their issues.

To file a claim, please contact the Company's Claims Department in writing. In the event you are not satisfied when a resolution is made to your claim/complaint against the Company, only then may you contact any state, city, government, insurance, and consumer group such as the BBB, public media organization, internet website, or credit card agency.

16. LEGAL PROCESS NOTICE FOR ALL CLAIMS

The Company shall not be liable for the loss or damage of goods unless a claim is made in writing supported by pictures, value, and weight. As a condition precedent, all outstanding balances due to the Company must be paid in full before any claim can be made. Claims must be filed within nine (9) months of delivery or demand thereof is refused and must be limited to the destination descriptions of damages for each item on the inventory logs. All damages and missing items must be noted on the inventory logs. Damage indications must specify each item damaged at the time of delivery. Shipper or agent has full authority to order services and enter into agreement.

17. ARBITRATION PROGRAM

The neutral arbitration program has been designed to give neither party any special advantage. If a dispute arises between the Company and the shipper, arbitration may be a mutually beneficial alternative to help resolve the dispute. Section 49 CFR Section 375.211 provides that a mover must have a program in place to provide shippers with an arbitration alternative. Arbitration is optional and not required under Federal law.

Summary of the Arbitration Process: Arbitration is an alternative to courtroom litigation. It provides each party to the dispute the opportunity to present their cases and allows a neutral third-party arbitrator to make a decision as to the merits of each side's case. Arbitration subject to this agreement shall be conducted via written submission and, subject to the arbitrator's discretion, through telephonic appearance.

Legal Effects: If the arbitration alternative is chosen, then any decision made by the arbitrator may be binding. Additionally, an arbitration decision may not be appealed in a court of law. All parties agree that the Arbitrator's decision will be based exclusively on the governing United States Federal Law without regard to conflicting State laws or regulations.

Applicable Costs: Each party is responsible for their own costs associated with arbitration. Each party is responsible for 50% of the costs associated with securing the arbitrator and 100% of their own expenses, including but not limited to attorney fees.

18. CUSTOMER ACKNOWLEDGMENT AND WAIVERS

In accordance with 49 CFR § 375.401(a)(2) and 49 CFR §371.113(c)(1), customer agrees to waive a physical survey in-home estimate of the household goods and alternatively agrees to receive a non-physical survey based written e-mail generated Non-Binding Price Range Estimate based upon the customer-provided item list of property to be transported and services ordered.

Customer has agreed to receive and subsequently received the FMCSA publications "Ready to Move? – Tips for a Successful Interstate Move" and "Your Rights and Responsibilities When You Move" via e-mail hyperlink and accessed the Federal consumer protection information on the Internet.

The terms of this estimate and all services to be provided are subject to the carrier's tariffs, incorporated by reference and available for inspection upon reasonable request at the carrier's offices.

Reference Links:

<https://www.fmcsa.dot.gov/protect-your-move/tips-for-success>

<https://www.fmcsa.dot.gov/protect-your-move>

<https://www.fmcsa.dot.gov/protect-your-move/what-if-problems>

ADDITIONAL STANDARD TERMS AND CONDITIONS

19. PRICE RANGE ESTIMATE TERMS

This is a Non-Binding Price Range Estimate. The price range provided is based on the estimated time and services required for your move. The customer understands and agrees that:

1. The price range is an approximation and not a guaranteed price.
2. Final charges may fall below, within, or above the stated range.
3. The customer is responsible for payment of actual charges regardless of the estimated range.
4. The estimate is based solely on the information provided by the customer. Any discrepancies between the provided information and actual conditions may result in different final charges.

20. HOURLY RATE CALCULATION

Services are billed at the hourly rate specified in this estimate. Time begins when the moving crew arrives at the origin address and ends when all services are completed at the destination. Time is rounded to the nearest quarter hour (15-minute increments).

Travel time charges, if applicable, are calculated separately as indicated on the estimate. Additional charges for packing materials, specialty items, or additional services will be added to the hourly labor charges.

21. PAYMENT TERMS

A deposit is required to secure your moving date. The remaining balance is due upon completion of services. Accepted forms of payment include: cash, certified check, money order, and major credit cards. Personal checks are not accepted at delivery. A service fee may apply for credit card payments.

If payment is not received upon completion of services, the Company reserves the right to place goods in storage at the customer's expense until full payment is received.

22. ACCESS TO PREMISES

The customer is responsible for ensuring adequate access to both pickup and delivery locations. This includes clear pathways, adequate parking for the moving truck, and working elevators where applicable. If access issues result in additional time or equipment requirements, additional charges may apply.

23. STORAGE IN TRANSIT

If the delivery location is not ready to receive goods on the scheduled delivery date, items may be placed in storage at the customer's expense. Storage charges, including handling fees for placing items into and removing from

storage, will apply.

24. PROHIBITED ITEMS

The following items are prohibited from shipment and will not be transported by the Company:

- Hazardous materials (flammables, explosives, corrosives)
- Perishable food items
- Plants and live animals
- Ammunition and firearms (unless properly declared and legal)
- Illegal substances
- Items of extraordinary value without prior written agreement
- Propane tanks (full or partially full)
- Aerosol cans
- Paints, solvents, and chemicals
- Car batteries and fluids

25. HIGH-VALUE ITEMS

Items of extraordinary value (defined as items valued at more than \$100 per pound) must be specifically identified and listed on the inventory with their replacement value. Failure to disclose high-value items may limit the Company's liability for such items to the basic valuation of \$0.60 per pound per article.

26. MECHANICAL ITEMS

The Company is not responsible for the internal mechanical operation of any item, including but not limited to: clocks, electronic equipment, appliances, pianos, and antique mechanisms. Items should be serviced by qualified technicians before and after the move if necessary.

27. PRE-EXISTING DAMAGE

The Company is not liable for damage caused by or resulting from pre-existing conditions or defects in furniture, appliances, or other items. This includes but is not limited to: veneer lifting, loose joints, cracked marble, worn finishes, and particle board deterioration.

28. WEATHER CONDITIONS

Moving services may be affected by adverse weather conditions. The Company reserves the right to reschedule moves due to severe weather that could endanger the safety of the crew or the customer's belongings. Such rescheduling will not result in cancellation fees.

29. FORCE MAJEURE

The Company shall not be liable for any delay or failure in performance resulting from causes beyond its reasonable control, including but not limited to: acts of God, war, terrorism, civil unrest, government actions, epidemics, pandemics, natural disasters, or other events that could not have been foreseen or prevented.

30. CUSTOMER RESPONSIBILITY AT COMPLETION

The customer or an authorized representative must be present throughout the move and at the time of completion to verify services rendered, inspect items, note any damages or missing items, review the final invoice, and make payment. If no one is available to accept delivery, storage charges will apply, and redelivery will be scheduled at an additional cost.

31. INVENTORY VERIFICATION

Upon completion of services, the customer is responsible for verifying that all items listed on the inventory have been delivered and for noting any visible damage or missing items on the delivery receipt. Failure to note damage or missing items at the time of delivery may affect the customer's ability to file a successful claim.

32. GRATUITIES

Tips and gratuities for moving crew members are not included in the estimate and are at the customer's discretion. The Company does not require or expect tips, but they are appreciated for exceptional service.

33. PRIVACY AND DATA PROTECTION

The Company respects your privacy and will protect your personal information. Customer information will only be used for the purpose of providing moving services and will not be sold or shared with third parties except as necessary to complete the move (e.g., partner carriers for long-distance moves) or as required by law.

34. ENTIRE AGREEMENT

This estimate, together with the Bill of Lading signed at pickup, constitutes the entire agreement between the customer and the Company regarding the moving services described herein. Any modifications to this agreement must be made in writing and signed by both parties.

35. SEVERABILITY

If any provision of these Terms and Conditions is found to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.

36. ACKNOWLEDGMENT

By placing a deposit with the Company, the customer agrees to the Terms and Conditions stated above. The customer acknowledges that they have read and understood that this is a Non-Binding Price Range Estimate, that final charges will be based on actual time and services rendered, and that the final cost may differ from the estimated price range.

Customer Signature